

# HP Universe

**B I N G O**

Business Technology Optimization (BTO)	ITIL/ITSM reference	Center of Excellence	Return on Investment (ROI)	Channel Partner
Software Development Lifecycle	Strategic Initiative	Software As A Service (SAAS)	Service Oriented Architecture (SOA)	Strategic Approach/ Solution
Business Service Automation/ Management	Certification (AIS, ASE, CI)	Free Space	Mean Time To Failure	Regulatory Compliance (or any variation of Sarbanes-Oxley)
Agent-less Discovery	Any Gartner Research Quote	Data Center Transformation/ Migration/ Consolidation	Proactive Approach	Agile Testing
Technical Enablement	Web 2.0	Target Market	Professional Services	Any reference to Las Vegas